

Sovos Intelligence - Enterprise

This Data Sheet describes the following cloud-based solutions and services (the "Software") to be provided by the Sovos entity identified in the Order Form ("Sovos") that includes these products and any AI Features to the customer named on an applicable Order Form (the "Customer") in accordance with this Data Sheet:

- **Sovos Intelligence - Enterprise:** Provides advanced cloud-based AI-powered tax compliance intelligence with comprehensive business intelligence and strategic analytics capabilities as described in the Documentation, includes 500,000 Sovos Sources Data Objects.
- **Sovos Intelligence - Additional Sovos Sources for Enterprise:** Add-on to Sovos Intelligence - Enterprise that provides additional Data Object capacity for Sovos-sourced data beyond the base allocation included with Sovos Intelligence - Enterprise.
- **Sovos Intelligence - External Sources for Enterprise:** Add-on to Sovos Intelligence - Enterprise that provides Data Object capacity for External Data sources integrated with Sovos Intelligence - Enterprise. Customer must purchase all Data Object capacity from External Sources for an additional fee.
- **Sovos Intelligence - SAP Connector:** An integration adapter for SAP systems to enable data ingestion from Customer's SAP environment.
- **Sovos Intelligence - non-SAP Connector:** An integration adapter for non-SAP external systems to enable data ingestion from Customer's third-party systems.
- **Sovos Intelligence - Extra Data Storage – 5TB:** Provides additional cloud storage capacity beyond the 1TB included with base subscription.

1 DEFINITIONS.

1.1 "Analytics" means the analysis, AI-powered data analysis, insights generation, reporting, and business intelligence capabilities provided by the Software.

1.2 "Data Object" means the total count of discrete data records submitted, including header records, master file entries (customers, suppliers, general ledger accounts, tax codes, products), transactional documents (invoices, payments, journal entries), and source document references, measured as individual elements or database records that represent distinct business events or entity definitions.

1.3 "External Sources" means data imported from Customer's non-Sovos systems or third-party sources, as defined in the Documentation.

1.4 "Mirror Visibility™" means the Software's capability to provide visibility and reconciliation matching government-level data analysis and triangulation/reconciliation between data sources.

1.5 "Production Instance" means a single deployed environment of the Software serving live business operations for a User Organization.

1.6 "Sovos Sources" means data automatically ingested from Customer's existing Sovos compliance solutions.

1.7 "Source System" means any system (e.g., ERP, tax platform, accounting system) that provides data to the Software.

1.8 "User Organization" means a legal entity authorized to use the Software, which can be the Customer or, if applicable under an Order Form or the Governing Agreement, an Authorized Affiliate or a Customer's customer.

2 SOFTWARE

2.1 All Sovos Software is licensed separately. Sovos will provide Customer with credentials to test systems to allow appropriate configuration and testing.

2.2 Each subscription includes base allocation of Data Objects as specified in the applicable Order Form. Additional Data Objects may be purchased for an additional fee.

2.3 Each subscription includes 1TB of data storage. Additional storage capacity may be added by purchasing **Sovos Intelligence - Extra Data Storage – 5TB**.

2.4 Each license includes submitting Input to and receiving Output from the AI Features and otherwise Handling Customer Data.

2.5 Data processing. Where applicable, this Software/Service may engage third-party sub-processors to perform certain data processing activities. An up-

to-date list is maintained at this site [Sovos Subprocessors](#). This list is subject to change as necessary to support the provision of the product/service.

3 SOVOS AI TERMS. The Sovos AI Terms available at [Sovos AI Terms](#) shall apply to Sovos Intelligence – Enterprise.

4 OFFBOARDING

Upon termination of the Agreement or the applicable Order Form, Sovos will maintain all data pertaining to User Organizations in the Cloud Solution for a maximum period of thirty (30) calendar days, to allow the User Organization to carry out data offboarding. Unless otherwise agreed in writing with the User Organization, one month after termination, Sovos will permanently delete the data. Customer acknowledges that stored data, analytics results, and configurations are permanently deleted by Sovos and rendered logically inaccessible.

5 CUSTOMER RESPONSIBILITIES

5.1 Technical aspects: Customer shall ensure that (i) data sent to the Software represents legitimate production business data pertaining to User Organizations; and (ii) all data sent to the Software is appropriately formatted and contains information required for correct performance according to the Documentation.

5.2 Compliance aspects: Customer is responsible for (i) ensuring all necessary legal authorizations are obtained to enable Sovos to execute Analytics and Mirror Visibility™ services; (ii) compliance with requirements for data processing, privacy, and analytics usage; and (iii) appropriate use of insights and recommendations generated by the Software.

6 LICENSE METRICS

6.1 The following products are licensed per Production Instance:

- Sovos Intelligence - Enterprise License

6.2 The following products are licensed per Data Object:

- Sovos Intelligence - Sovos Sources for Enterprise License
- Sovos Intelligence - External Sources for Enterprise License

6.3 The following products are licensed per connector:

- Sovos Intelligence - SAP Connector
- Sovos Intelligence - non-SAP Connector

6.4 Sovos Intelligence - Extra Data Storage – 5TB is licensed per block of 5TB of additional storage beyond the base allocation.

7 INTEGRATION AND ADAPTERS. Unless otherwise specified in a SOW, Customer is solely responsible for data mapping and integration with the Software as described in the Documentation. Customer may purchase the SAP

or non-SAP Connector to facilitate integration with specific Source Systems. Customer's use of such Connectors is subject to all terms and conditions of the Agreement. If Customer requires custom integration beyond available Connectors, Sovos can provide adapter services pursuant to the Services provisions of the Governing Agreement. SOVOS PROVIDES NO WARRANTY, SUPPORT OR MAINTENANCE FOR ANY CUSTOM INTEGRATIONS DEVELOPED BY CUSTOMER.

8 CHANGES. Sovos may, from time to time and in its sole discretion, make changes to this document or the terms and conditions set forth herein, provided however, in no event shall Sovos make any changes that will degrade the products or services applicable to this Data Sheet without prior written notice to Customer. When Sovos makes changes hereto which do not degrade the products or services applicable to this Data Sheet, Sovos will provide notice as appropriate under the circumstances, e.g., by displaying a notice within the applicable Sovos products or services, by updating the Data Sheet located at [Sovos Data Sheets](#) or by sending Customer an email.

9 TERMS AND CONDITIONS. Customer's execution of an applicable Order Form for the products applicable to this Data Sheet signifies Customer's agreement to the terms and conditions in this Data Sheet and its acknowledgment that the products are provided under and governed by such applicable Order Form and the separate written agreement between the parties that expressly governs Sovos' delivery of products and services (the "Governing Agreement").

10 DEFINED TERMS. Except as defined herein or otherwise required by the context herein, all defined terms used in this Data Sheet have the meaning set forth in the Governing Agreement or the Sovos AI Terms. This document constitutes a Data Sheet as defined in the Governing Agreement.

SOVOS MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS DOCUMENT.