

SOVOS AI TERMS

These AI Terms apply to Customer's access to, or use of, any functionality within the Software and Services that is powered by or otherwise enabled through AI Technology. These AI Terms supplement and form part of the separate written agreement between the parties that expressly governs Sovos' delivery of products and services (the "Governing Agreement"). In the event of any conflict between these AI Terms and the Governing Agreement with respect to AI Features, these AI Terms shall control.

1. DEFINITIONS

Capitalized terms not defined in these AI Terms have the meaning set forth in the Governing Agreement.

"AI Technology" means large language models, foundation models, generative AI models, and any fine-tuned or derivative versions of the foregoing.

"AI Features" means any feature, functionality, or component of the Software or Services that uses AI Technology, including those that may be labeled or otherwise described as AI Features (for example, by incorporating the term "AI" into a product or feature name). AI Features include any beta or pre-release AI features made available by Sovos.

"Input" means text, information, data, materials, prompts, images, or other content submitted to the AI Features, including Customer Data, by Customer or any Authorized Affiliate to generate an Output.

"Output" means text, information, data, materials, calculations, reports, or other results generated and presented back to Customer or any Authorized Affiliate as a result of, and in response to, Inputs processed by the AI Features. Outputs may be in the form of summaries, synthesized key takeaways, and insights derived from Customer Data. Outputs do not include the Software, Services, Sovos Data, or any improvements, enhancements, or derivatives thereof.

2. OWNERSHIP AND DATA USE

- 2.1. Customer may provide Customer Data in Inputs to receive Output from the AI Features. Customer retains all right, title, and interest in and to Customer Data, including Inputs and Outputs. As between the parties and to the extent permitted by applicable law, Sovos hereby assigns to Customer all right, title, and interest, if any, in and to Outputs.
- 2.2. Due to the nature of AI Technology, other customers may receive Output that is similar or identical to Output generated for Customer. The assignment in Section 2.1 does not extend to other customers' Output.
- 2.3. Customer represents and warrants that it has the right to submit Inputs to the AI Features and that Inputs do not infringe any third

party's intellectual property rights.

3. TRAINING

- 3.1. Sovos shall not use, and shall not permit any third party to use, Customer Data to train, fine-tune, or develop any AI Technology.

4. RISKS AND LIMITATIONS

- 4.1. Outputs may not be accurate, complete, or current. Outputs are provided "as is" and Sovos does not warrant the accuracy, completeness, or reliability of any Output. Outputs do not constitute legal or tax advice.
- 4.2. Customer is solely responsible for evaluating Outputs before use, including where human review is appropriate, and must notify its own users that Outputs should not be relied upon without independently verifying their accuracy.

5. USE RESTRICTIONS

- 5.1. Customer shall not: (a) use any AI Feature or Output to develop a product or service that competes with Sovos, including to train or develop any AI Technology; (b) reverse engineer any AI Feature; or (c) use Outputs in a manner that infringes any third party's intellectual property rights.
- 5.2. Customer's use of AI Features is subject to the Sovos Acceptable Use Policy available at <https://sovos.com/software-and-services-terms/AI/> which is incorporated into these terms by reference and may be updated from time to time.

6. CHANGES

- 6.1. Sovos may update, modify, or replace the AI models or other technology underlying the AI Features from time to time. Sovos will make information about material changes to AI Features available through release notes, in-product notifications, or Documentation.
- 6.2. Sovos may, from time to time and in its sole discretion, make changes to these AI Terms, provided however, in no event shall Sovos make any changes that will materially degrade the AI Features without prior written notice to Customer.
- 6.3. Where AI Features are optional, Customer may opt out of using such AI Features. Sovos will make information about how to opt out available through Documentation or in-product notifications.