EWay Bill – India

This Data Sheet describes the EWay Bill – India services to be provided by the Sovos entity identified in the Order Form ("Sovos") to the customer named on an applicable Order Form (the "Customer") in accordance with this Data Sheet.

Sovos Compliance Network – EWay Bill – India: A cloud-based solution that enables the electronic generation, bulk processing, modification, cancellation, and long-term archival of e-way bills for goods movement, with features such as auto-extension, real-time vehicle and consignment tracking, role-based access, business hierarchy mapping, and compliance alerts—streamlining end-to-end e-way bill operations for transporters and consignors in accordance with GST regulations.

Sovos Compliance Network – EWay Bill Application Program Interface – India: Application program interface for integration, while Customers manage the implementation within their systems. This enables seamless extraction of relevant data from client ERP systems via APIs, supporting automated cloud-based e-way bill generation, compliance, and reporting. Sovos Compliance Network – EWay Bill – India is required for these services.

Sovos EasyWayBill – India: Provides a cloud-based platform for generating, updating, and managing E-way bills Transaction, enabling bulk and automated E-way bill creation, modification, cancellation, and extension as mandated by GST regulations. The solution supports business hierarchy mapping, multi-GSTIN management, and long-term archival of E-way bill data, ensuring compliance, operational efficiency, and real-time data availability across business centers.

1 DEFINITIONS

1.1 "EWay Data" means data that is sent to the Software in the supported Standards.

1.2 "**GST**" means goods and services tax in India.

1.3 "Long-Term Archiving" means product functionality designed to assist the User Organization with archiving of Transactions and generated returns.

1.4 "Standards" means data formats, transmission protocols, authentication mechanisms, and other technical means required to connect and use the products.

1.5 "**System**" means the Software and relevant EWay Data.

1.6 "Tax ID" means a tax identification number ID or legal entity.

1.7 "Transaction" means a single record representing a taxable event—such as a sale, purchase, import, export, or adjustment—that includes key GST-relevant data (e.g., tax amount, tax rate, invoice date, country, customer/supplier details, and supply type) and is used as the basis for generating e-invoices or other periodic reports.

1.8 "User Organization" means a legal entity authorized to use the Software, which can be the Customer or, if applicable under an Order Form or the Governing Agreement, an Authorized Affiliate or a Customer´s customer.

2 SOFTWARE

2.1 All IRIS Software is licensed separately. Sovos will provide Customer with credentials to test systems to allow appropriate configuration and testing.

2.2 When subscribing to the services, the import of EWay Data shall include:

2.2.1 Standard integration through one source system of Customer, via Standards;

2.2.2 Issuing or receiving EWay Data from a single Customer legal entity and Tax ID.

3 OFFBOARDING.
Upon termination of the Agreement or the applicable Order Form, or the subscription for the services, Sovos will maintain all data pertaining to User Organizations in the Cloud Solution for a maximum period of thirty (30) calendar days, to allow the User Organization to carry out the data off-boarding. Unless otherwise agreed in writing with the User Organization, one month after the termination of the Order Form, Sovos will permanently delete the data. Customer acknowledges that, upon expiration of the applicable storage period, or upon termination of the applicable Order Form, stored EWay Data and related transactions, attachments, meta-data and preservation sets, when applicable, are permanently deleted by Sovos and rendered logically inaccessible.

4 CUSTOMER RESPONSIBILITIES

4.1 Technical and process aspects. Customer shall ensure that (i) data sent to the System represents only legitimate production business data pertaining to User Organizations; (iii) all data sent to the System is appropriately formatted and contains the information required for the correct performance of the System according to Sovos documentation.

4.2 Other compliance aspects: (i) Customer shall ensure that all the necessary legal authorizations are obtained, to enable Sovos to execute the import of EWay Data services; (ii) Customer is responsible for compliance with any requirements for prior notification, authorization, system documentation, derogation or any other types of government, authority or law enforcement approval that may be required as a precondition for using the System; and (iii) Customer is responsible for requirements related to EWay Data in accounting systems, including reporting, presentation, audit, analysis etc. as well as the determination of applicable law and jurisdictions for invoices, and the country of establishment of the User Organization's legal entity.

4.3 Customer is solely responsible for responding to inquiries, audits, or requests from tax authorities. Sovos will provide commercially reasonable cooperation to enable Customer to meet such obligations, subject to additional fees if applicable.

5 SUBCONTRACTING.
Sovos may engage affiliates or third-party service providers to perform obligations under this Data Sheet, provided that Sovos remains responsible for their performance.

6 CHANGES.
Sovos may, from time to time and in its sole discretion, make changes to this document or the terms and conditions set forth herein, provided however, in no event shall Sovos make any changes that will degrade the products or services applicable to this Data Sheet without prior written notice to Customer. When Sovos makes changes hereto which do not degrade the products or services applicable to this Data Sheet, Sovos will provide notice as appropriate under the circumstances, e.g., by displaying a notice within the applicable Sovos products or services, by updating the Data Sheet located at https://sovos.com/customer-legal-data-sheets/ or by sending Customer an email.

7 TERMS AND CONDITIONS.
Customer's execution of an applicable Order Form for the products applicable to this Data Sheet signifies Customer's agreement to the terms and conditions in this Data Sheet and its acknowledgment that the Software is provided under and is governed by such applicable Order Form and the separate written agreement between the parties that expressly governs Sovos' delivery of Software and Services (the "Governing Agreement").

8 DEFINED TERMS.
Except as defined herein or otherwise required by the context herein, all defined terms used in this Data Sheet have the meaning set

forth in the Governing Agreement. This document constitutes a Data Sheet as defined in the Governing Agreement.

SOVOS MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS DOCUMENT.