CCPA ADDENDUM

Scope and Applicability

This CCPA Addendum (the "**Addendum**") supplements the Data Processing Addendum for Software and Services ("**DPA**") entered between Sovos and Customer. Capitalized terms not defined herein shall have the meanings assigned to such terms in the DPA.

This Addendum is incorporated into and is subject to the DPA and governs the processing of when the California Consumer Privacy Act of 2018 as amended, including as amended by the California Privacy Rights Act of 2020, together with any implementing regulations (collectively "**CCPA**") applies with regard to the processing of Customer Data Information by Sovos on behalf of the Customer. "Business", "Collects", "Consumer", "Business Purpose", "Sell", "Service Provider", and "Share" shall have the meanings given to them in the CCPA.

Roles

Sovos is a Service Provider in connection with the provision of Products and Services as specified in the DPA. Customer is a business that is subject to CCPA and intends to send Personal Information to Sovos in connection with the performance of the DPA.

Sovos shall only collect and process Personal Information as necessary to provide Products and Services specified in the DPA and will not process Personal Information for any other than the Business Purpose, except where and to the extent permitted by the CCPA.

Sovos shall not: (a) sell the Personal Information; (b) retain, use or disclose the Personal Information for any purpose other than those set out in the DPA and as permitted under the CCPA; (c) retain, use, or disclose the Personal Information outside of the direct business relationship between Sovos and Customer, except when Sovos has engaged a subcontractor (d) Share or process the Personal Information for targeted and/or cross context behavioral advertising; (e) combine Personal Information with any other data if and to the extent this would be inconsistent with the limitations on Service Providers under the CCPA.

Sovos shall provide notice to the Customer if can no longer meet its obligations under CCPA. Upon notice and if Sovos is engaged in unauthorized use of Personal Information, Customer take reasonable and appropriate steps to stop and remediate unauthorized use of personal information.

Sovos may use sub processors to provide certain limited or ancillary services on its behalf. Customer consents to this engagement. Sovos is responsible for its sub processors' compliance with Sovos' obligations in this Addendum. When engaging any sub processor, Sovos will ensure via a written contract that the sub processor provides at least the level of data protection required of Sovos by this Addendum, including the limitations on disclosure and sale of Personal Data.

Data Subject Access Requests

Sovos will reasonably assist Customer with data subject access, erasure or opt-out and objections. If Sovos gets data related requests, it will promptly inform Customer and reasonably assist the Customer, but Sovos will not itself respond other than to confirm receipt of the request, to inform the data requester that their request has been forwarded to Customer.