Sovos ACEPTA ID Verification, e-Signature & e-Invoice Chile

This Data Sheet is effective for orders placed on or after August 1, 2023.

This Data Sheet describes the following biometric authentication, tax, electronic signature and invoicing services (the "Services") to be provided by the entity listed in the applicable Order Form ("Sovos") to the customer named on the applicable Order Form (the "Customer") in accordance with this Data Sheet:

- **Sovos Digital Box:** Email mailbox services allowing Customer to have email that uses government tax identification numbers as a username (e.g., RUT@casilladigital.cl) where Customers can deposit their communications individually or in bulk. Digital documents may be archived in .pdf, .txt, and/or .html, and has a maximum annual space per user of 5 megabytes, with an individual document's maximum size of 35 kilobytes. This service assists Customer's most who do not have email mailboxes available for their document receipt processes.

- **Sovos Identity Verification:** Provides a platform in which identity verification services are available, which can be carried out in-person or remotely, allowing the identification of the applicable country's citizens and taking the corresponding evidence for the signing of documents. This service allows the verification of identity of uses through multiple available methods, which may include fingerprint and facial biometrics and public or private keys previously enrolled in.

- **Sovos DEC Document Management:** Provides an electronic document management platform that allows you to create, endorse, sign, and share documents digitally. The platform assigns profiles and roles for its users to access, review, and validate their documents online as well as generate automatic notifications. The creation of these certified electronic documents ("DEC") can be done through a template by completing variable fields or directly uploading the completed document to the platform. Each uploaded document to the platform have a time stamp, document encryption, and a certificate for each signature that ensures the authenticity of the document. The documents are stored for 6 years and can be viewed via web, application programming interface, or mobile.

- **Biometric Fingerprint Reader:** Provides the Customer with the option to lease or buy certified hardware necessary to carry out the identity verification or enrollment processes related to biometric fingerprints, depending on the type of verification required by the Customer.

- **NFC Reader:** Provides the Customer with the option to lease or buy certified hardware necessary to carry out the identity verification or enrollment processes related to near field communication ("NFC"), depending on the type of verification required by the Customer.

- **Barcode Reader and Scanner:** Provides the Customer with the option to lease or buy certified hardware necessary to carry out the identity verification or enrollment processes related to barcodes, depending on the type of verification required by the Customer.

- **Sovos Electronic Tax Documents**: Platform that provides for the generation, management, and total control of operations through tax documents and their corresponding attachments. The platform is divided into modules of issuance and reception, acceptance and claim, assignment and factoring, reporting, flow management, and profiles. This platform is a web solution or can be integrated from enterprise resource planning ("ERP").

- **Sovos Electronic Tax Documents Reception Service**: Service for Customer's who only request management of their electronic tax documents ("DTE") that are received. Customers can control the DTE received by suppliers, which .xml files are received and made available as .pdf files on the platform. Customer can accept or reject these documents through the platform in its standard version, or Customer can upgrade to a full integrated version that allows Sovos middleware components for acceptance or rejection and the implementation of automatic acceptance or rejection rules.

- **Sovos Controller:** Solution that allows Customer to automate the processing of electronic tax documents by creating business rules configured by an administrator user. The solution reads and verifies data included in the tax documents, searches for the configured rules, and executes approvals, claims, notifications, assignments, edits and requests to users in the order in which they been configured by the administrator. In countries where the service is available regulators, business rules can be created to reconcile the information recorded by regulators and the user. This product is available is Chile.

- **Sovos Invoice Manager:** Solution that performs automatic processes of invoice management following the parameters and rules establish by the administrator user. The solution can manage the invoices for each tax document through the automatic download directly from regulatory entities from the country where it operates or the Customer's revenues manually, which can provide notifications to the user when defined minimums are reached for the request of new invoicing configuration thresholds. This system also allows the distribution of sub-ranges among one or many different emission points that consider the operational needs of the Customer and the cancellation of expire invoices (assuming the regulatory body of the country in which it operates permits such cancellation).

- **Sovos Hosted Service:** Service, hosted by Sovos, for the processing of electronic tax documents issued by the Customer. Through this service, the .xml files of the Customer's DTEs are processed and sent to the applicable country's regulatory authorities in format required by such authorities. The DTEs are securely stored in Sovos and can be reviewed by the Customer.

- **Sovos Electronic Accounting Books:** Solution for the generation and annual reporting of electronic accounting books to the applicable country's regulatory authorities. Journal, major, balance, and dictionary of accounts electronic books are available.

- **Sovos Supplier Portal:** Platform that allows for the interaction of suppliers of the Customer hired for the management of DTEs. The platform allows the suppliers to view the status, form, and date of payments of their DTEs.

- **Sovos Mass Shipping Administrator:** Service that allows Customer to control the sending of emails associated with documents issued from the electronic billing system to defined destinations.

- **Sovos Mass Mailing Reports:** Service that allows the generation of data, statistics, and informational mailing reports associated with the documents issued from the electronic invoicing system, including information obtained from destinations of the postal services.

- **Sovos Standard Reports:** Technical support services that include telephone or email technical assistance, with coverage Monday through Friday from 9 a.m. to 6 p.m. for Sovos products and provisions for updates, which is provided under the Support and Maintenance Policy in the Governing Agreement (as defined below). These services exclude professional services performed through a statement of work.

- **Sovos Extended Support:** Technical support services that include telephone or email technical assistance, with coverage every day from 8 a.m. to 11 p.m. for Sovos products and provisions for updates, which is provided under the Support and Maintenance Policy in the Governing Agreement (as defined below). These services exclude professional services performed through a statement of work.

- **Sovos Premium Support:** Technical support services that include telephone or email technical assistance, with coverage 24 per day, every day, for Sovos products and provisions for updates, which is provided under the Support and Maintenance Policy in the Governing Agreement (as defined below). These services exclude professional services performed through a statement of work.

1   PRODUCTS. All Sovos products listed above are provided for and licensed separately.

2   TRANSACTIONS. Products that use a transaction licensing metric are based on defined transaction rate tables.

3   CUSTOMER RESPONSIBILITIES. Customer remains responsible for content and accuracy of its source input in the Services solutions.

4   PRODUCTION INSTANCES. Sovos products that use a production instance licensing metric are based on number of ERP production instances integrated.

5   BIOMETRIC AUTHORIZATION AND ACCURACIES. Customer agrees and approves Sovos' transmission of biometric information between its Software provided by Customer for verification purposes, as provided for the Sovos products. Customer is solely responsible to review and confirm that all registered biometric information belongs to individuals with authority to initiate such relevant transactions accessed through the Sovos products. Customer is solely liable for all losses arising out of the improper use of such products, including but not limited to losses arising from any unapproved use of the products by third parties or unauthorized users.

6   ACCESS. Access and use of the Services may require certain components of the Software to be installed in Customer's data center. In such event, use of such components of the Software installed in Customer's data center will be limited to Customer's Access and use of the Software and subject to the restrictions on use set forth in the Governing Agreement and any applicable Data Sheets.

7   CHANGES. Sovos may, from time to time and in its discretion, make changes to this document or the terms and conditions set forth herein, provided however, in no event shall Sovos make any changes that will degrade Sovos' obligations under this Data Sheet without prior written notice to Customer. When Sovos makes changes hereto which do not degrade Sovos' obligations under this Data Sheet, Sovos will provide notice as appropriate under the circumstances, e.g., by displaying a notice within the applicable Sovos products or services, by updating the Data Sheet located at https://sovos.com/customer-legal-data-sheets/ or by sending Customer an email.

8   TERMS AND CONDITIONS. Customer's execution of an applicable Order Form for the products and Software applicable to this Data Sheet signifies Customer's agreement to the terms and conditions in this Data Sheet, its acknowledgment that the Software is provided under and is governed by such applicable Order Form, and its agreement to transmit biometric information for authentication purposes, and by the separate written agreement between the parties that expressly governs Sovos' delivery of products and services (the "Governing Agreement").

9   DEFINED TERMS. Except as defined herein or otherwise required by the context herein, all defined terms used in this Data Sheet have the meaning set forth in the Governing Agreement.

This document constitutes a Data Sheet as defined in the Governing Agreement.

SOVOS MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS DOCUMENT.